

# The Media as Technical Competitor for Crisis and Combat Information

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- Mass media's global influence has increased with their expansion in international markets
- The rise in "real time" and "rolling" TV news has transformed industry operations and audience expectations
- Technological advances have increased mass media capabilities to disseminate information rapidly



## Mass Media Organizations Today

- New information technology is freeing the media from their traditional reliance on official institutional sources of news
- Rather than conveyors of official descriptions of events, news media are beginning to look more like primary source intelligence organizations
- This is particularly true during crises and conflicts
- Bottom Line: The media will affect military operations in the era of info-centric warfare



- Sociological Sources of Tension
  - Journalists and the military inhabit distinct cultures
- Institutional Sources of Tension
  - Secrecy versus "the scoop"
- Fewer tensions between regular defense beat correspondents and the military
- BUT: during times of war and crisis, non-beat reporters are assigned to cover "the war"



### Asymmetrical Transparency

- For warfighters, the purpose of advanced IT is to create dominant battlefield awareness -- and put one's potential adversary at a disadvantage
- "The joint force must be able to take advantage of superior information converted to superior knowledge to achieve 'decision superiority'"
  - Joint Vision 2020



# Security in an Age of Transparency

- Few opponents can fund and deploy their own "system of systems" to challenge US information dominance
- Though not an "opponent," media organizations and their sources can
- A qualitative advance in civilian IT has occurred in the last five years
- As a result, the ability to maintain a secure information environment during conflict has eroded significantly



# War Coverage in the Persian Gulf War

- "Mobile" uplinks required a flatbed truck and came with a crew of five
  - ex: Peter Arnett interview of Saddam, Jan. 28, 1991
- Radio and TV could report live -- but only from Riyadh and Dhahran, close to tons of satellite uplink equipment
- INMARSAT satellite phones were engineered for hotel balconies, not front lines
  - main problem: power supply



# War Coverage in the Persian Gulf War

- Journalists took their stories to Allied Forward Transmission Units (FTUs), which had satellite links to Washington and London
- Military dispatchers delayed physical transportation of stories to the FTUs and reviewed stories (especially pool reports) before releasing them for transmission
- "You turn over control of your copy to them (the military dispatchers) and they don't care whether it gets there (to the FTUs) or not."
  - Edward Cody, *The Washington Post*

### Today: Satellite Uplinks

KU Band "Flyaways" are now capable of fitting in two flight cases, weigh 100 lbs.

 "Ideally suited for emergency telephone restoration, disaster relief and corporate communications, in addition to its more traditional role as a television newsgathering, or outside broadcasting system."







### Today: Satellite Telephones

- Live video feed requires at least 4 Mbps.
- Inmarsat Mini-M has bit-rate of 56/64 kbps -- creates picture artifacts unacceptable for most professional standards for "live" use.
  - Ex: CNN sent brief live image of NATO missile attack in Serbia (1999)
- But "store and forward" is already very common
  - encode the video and audio input
  - compress it
  - store on hard drive
  - transmit data over the Inmarsat phone

Flying News Organizations: Aerobureau

- Self-sustaining, flying newsroom
  - Lockheed L-188C Electra turbo-prop aircraft
  - can fly 4,250 miles non-stop at 460 mph
  - can land on short, conventional runways or unprepared surfaces
  - can orbit over inaccessible terrain for 20 hours
  - on-board fuel supply can provide 2 weeks of full power operation on the ground without refueling
- News Gathering Equipment
  - Multiple video, audio and data communications
  - Gyro-stabilized cameras
  - SLAR/FLIR
  - 2 camera-equipped remotely piloted vehicles

# Televised War Coverage in Afghanistan

- Videophones stream video over Inmarsat Global Area Network (GAN) satellite terminals
  - Video recorded on digital video cameras
  - TH2 "Talking Head" lunch-box sized videophones weigh 9 lbs, draw power from car batteries
  - GAN terminals are aircraft carry-on luggage
- Many broadcasters use 2 GAN terminals together -- for a 128 kbps ISDN connection and better picture quality
- GAN is 'on-demand' service, covering 98 percent of landmasses



- NYT had 11 reporters on ground in Afghanistan -- only one with the US military
- Equipped with Thuraya cell phones
  - A basic unit costs \$730
  - Service 'on demand' for approx. \$2 per minute
  - GSM and satellite coverage
  - charges through car battery
  - Used with digital camera for photos
  - transmits data at 9.6 kbps when hooked to computer -- email and Internet service
- Foreign print journalists, freelancers have similar systems



#### **Information Dominance?**

- The military's goal of seeking information dominance on the future battlefield is profoundly unrealistic
- Buying up satellite coverage or "soft killing" communications links is a short-sighted, losing proposition
  - Technology will only get cheaper and more ubiquitous
  - These actions will recreate the media's passion for "never again" being beholden to military censorship
  - There will always be a business imperative to get the scoop



#### **Information Dominance?**

- Instead, the military needs to prepare to operate in an environment of information parity or transparency
- This requires treating the media as partners in information operations on the battlefield
  - The Office of Strategic Influence does not help!
- Big media organizations are repeat players
  - They employ professionals
  - They will work with the government, if they believe the government is working with them
- Freelancers and foreign media may have different goals
  - But the 24-hour news hole will require that they recycle information from the US media, too